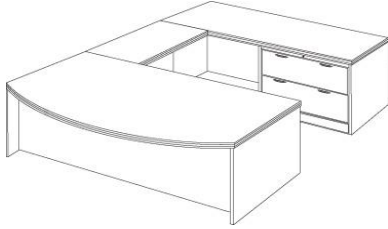


WARRANTY



PRODUCT WARRANTIES TO THE END USER

- LAMINATE AND VENEER CASEGOODS LIFETIME LIMITED WARRANTY
- LOUNGESEATING AND OFFICE CHAIRS TWO YEAR LIMITED WARRANTY



Consumer Warranty Statement: If you notice a defect, it is important for you to act promptly and immediately notify the Authorized Retailer from whom you purchased your furniture. Your notification must be given to an authorized DMI dealer with proof of purchase. After notification, it may be necessary for the Authorized Dealer or the manufacturer to arrange for an inspection of your furniture to determine whether or not a covered defect exists. If a covered defect does exist, it will be repaired. If it is determined that repair is not practical; you will be supplied with new furniture of the same or similar color, design, style and quality at the current price less depreciated value of the product as based on ASB standards for straight line depreciation of Office Furniture. You will not be charged for any repair services, delivery costs.



No implied warranties, including warranties of merchantability or fitness for a particular purpose exist. By implied warranties, we mean ones that the law requires to have been given by the seller even though they are not set out in writing. Please note: some states do not allow exclusion or limitation on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.



While we believe our limited warranty is a good one, there are some limits to it. Any of the following things reduce the manufacturer's responsibility under this warranty:

- This limited warranty protects you only when you purchase furniture from an Authorized Dealer and if you are the original owner of the product.
- This limited warranty applies only when you have purchased the furniture for your own use and not for resale prior to use.



Your furniture requires some routine maintenance. Keep it clean, dusted and polished as necessary. Proper care and use are essential to preserving the rights under this limited warranty. We will not repair or replace your furniture if damage is caused by improper maintenance or by improper use.



This limited warranty does not cover damage resulting from abuse, normal wear and tear, and accidents including burns, cuts, scratches, scuffs, watermarks or indentations.

Consequential or incidental damages are not covered under this limited warranty. By this we mean any loss, expense or damage other than to the furniture itself that may result from a defect in the furniture. Please note: some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.